

Corrigendum to RFP 810

Dated 20-09-2016

Page No.	Existing Clause/Section/Sub-Section	Revised Clause (To be Read As)
31	21.1 The deadline for submission of bids shall be at 2:30 PM on 30/09/2016	21.1 The deadline for submission of bids shall be at 2:30 PM on 18/10/2016
32	24.1 Technical Bids will be opened at 03:00 PM of the day 30/09/2016 at the following address: Office of Director General, Medical & Health Services, Uttar Pradesh, Lucknow (C.M.S.D. SECTION-8) PHONE: 0522-2625809 EMAIL-ID: cmsd.dghealth@gmail.com. The price bids of only the technically qualified bidders will be opened at a date intimated later-on.	24.1 Technical Bids will be opened at 03:00 PM of the day 18/10/2016 at the following address: Office of Director General, Medical & Health Services, Uttar Pradesh, Lucknow (C.M.S.D. SECTION-8) PHONE: 0522-2625809 EMAILID:cmsd.dghealth@gmail.com. The price bids of only the technically qualified bidders will be opened at a date intimated later-on.
VI	Table 1	Table 1 Annexure
XI	9. Bid document can be downloaded from department website www.dghealth.up.nic.in & www.uphealth.up.nic.in. A fee of each bid documents of Rs 60,375 (Sixty Thousand Three Hundred and Seventy Five) must be deposited by means of demand draft issued in favor of Director General, Directorate of Medical & Health Services U.P., at Lucknow at the time of submission of tender failing which bid will be rejected and will be treated as “Non Responsive” . Bid document will be received up to 30/09/2016, 2:30 PM & shall not be accepted beyond this time. The bid shall be opened at 3:00PM on 30/09/2016 in the presence of bidder"s representatives who choose to attend on the specified date and time at CMSD section of Directorate of Medical & Health Services.	9. Bid document can be downloaded from department website www.dghealth.up.nic.in & www.uphealth.up.nic.in . A fee of each bid documents of Rs 60,375 (Sixty Thousand Three Hundred and Seventy Five) must be deposited by means of demand draft issued in favor of Director General, Directorate of Medical & Health Services U.P., at Lucknow at the time of submission of tender failing which bid will be rejected and will be treated as “Non Responsive” . Bid document will be received up to 17/10/2016, 2:30 PM & shall not be accepted beyond this time. The bid shall be opened at 3:00PM on 17/10/2016 in the presence of bidder"s representatives who choose to attend on Those who are registered with NSIC will get benefit for waiver of EMD and Tender Fees Exemption but their registration should be in the Category of Service.
III	LAST DATE FOR DOWNLOADING OF BIDDING DOCUMENT: 29/09/2016	LAST DATE FOR DOWNLOADING OF BIDDING DOCUMENT: 17/10/2016
III	LAST DATE AND TIME FOR RECEIPT OF BIDS 30 / 09/ 2016 at 2:30 PM	LAST DATE AND TIME FOR RECEIPT OF BIDS 18 / 10/ 2016 at 2:30 PM

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III	TIME AND DATE OF OPENING OF BIDS 30 / 09/ 2016 at 3:00 PM	IME AND DATE OF OPENING OF BIDS 18 / 10/ 2016 at 3:00 PM
x	<p>7. Bidders shall meet the minimum eligibility criteria as mentioned in Clause 4 of Section I and the eligible bidders shall meet the following qualifying criteria (Section II):</p> <p>(a) Experience as prime contractor in two similar contracts of similar nature, complexity and value of INR 1 Crore each in any of the last 3 years in mechanized cleaning (Housekeeping) and gardening services rendered at Govt. Institution / Pvt Institutions. Bidders should also attach the completed contract (completed before bid submission date) of the above-mentioned value.</p> <p>(b) Bidder should provide experience certificate for mechanized cleaning* / housekeeping /gardening (or mechanized services) from any reputed institutions /organizations/hospitals where they provided similar services.</p>	<p>7. Bidders shall meet the minimum eligibility criteria as mentioned in Clause 4 of Section I and the eligible bidders shall meet the following qualifying criteria (Section II):</p> <p>(a) Experience as prime contractor in two similar contracts of similar nature, complexity and value of INR 1 Crore each in any of the last 3 years in mechanized cleaning (Housekeeping) and gardening services rendered at Govt. Institution / Pvt Institutions. Bidders should also attach the completed contract (completed before bid submission date) of the above-mentioned value.</p> <p>(b) Bidder should provide experience certificate for mechanized cleaning* / housekeeping /gardening (or mechanized services) from any reputed institutions /organizations/hospitals where they provided similar services. With Experience TDS Certificate is also required for particular Institution.</p>
28	<p>iv. Bidder should have minimum experience of 3 years in the field of Mechanized cleaning and gardening and should provide an experience certificate for mechanized cleaning from any institutions / organizations/ hospitals.</p>	<p>iv. Bidder should have minimum experience of 3 years in the field of Mechanized cleaning and gardening and should provide an experience certificate for mechanized cleaning from any institutions / organizations/ hospitals. With Experience TDS Certificate is also required for particular Institution</p>
56 - 57	<p>9. Carry out regular fumigation, spraying and other insect, and pest control measures through approved pest control agency. The provisions of Pesticides Insecticides to be within the scope of the</p>	<p>Only Rodent Control is the responsibility of Service Provider.</p>

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	bidders. The permitted Pesticides / Chemicals to be used as per the guidelines.	
28	v. The Bidder must have all valid statutory registrations in place service tax registration, TIN Number, Permanent Account Number (PAN) of the Income Tax Department, Labour Registration Certificate, EPF & ESI certificates.	v. The Bidder must have all valid statutory registrations in place service tax registration, Permanent Account Number (PAN) of the Income Tax Department, Labour Registration Certificate, EPF & ESI certificates.
30	<p>13.1 The Technical Bid submitted by the Bidder shall comprise the following: (a) The Form of Bid (in the format indicated in Section III); (d) Bid Security;</p> <p>(c) Qualification Information Form and Documents; (d) Alternative offers where invited; The price bid should be submitted in the price activity schedule separately. The additional materials required to be completed and submitted along with the technical bid are:</p> <p>1. The following details shall also be provided by Indian Bidders:</p> <p>a) Company's PAN and Income Tax clearance and ward / circle where it is being assessed, b) Registration details of the company under VAT, local and Central Sales Tax, Service Tax and other laws as may be applicable</p>	<p>13.1 The Technical Bid submitted by the Bidder shall comprise the following: (a) The Form of Bid (in the format indicated in Section III); (d) Bid Security;</p> <p>(c) Qualification Information Form and Documents; (d) Alternative offers where invited; The price bid should be submitted in the price activity schedule separately. The additional materials required to be completed and submitted along with the technical bid are:</p> <p>1. The following details shall also be provided by Indian Bidders:</p> <p>a) Company's PAN and Income Tax clearance and ward / circle where it is being assessed, b) Registration details of the company under Service Tax and other laws as may be applicable</p>
58	<p>Minimum manpower deployment indicator: Taking example of 100 bedded hospital for manpower ratio as below:</p> <p>Morning Shift (6:00 AM to 2:00 PM) - 1:10 (10 manpower) Evening Shift (2:00 PM to 10:00 PM) - 0.6:10 (6 manpower) Night Shift (10:00 PM to 6:00 AM) - 0.4:10 (4 manpower)</p>	<p>Minimum manpower deployment indicator: Taking example of 100 bedded hospital for manpower ratio as below:</p> <p>Morning Shift (6:00 AM to 2:00 PM) - 1:10 (10 manpower) Evening Shift (2:00 PM to 10:00 PM) - 0.6:10 (6</p>

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	One supervisor over 15 sanitary staff	manpower) Night Shift (10:00 PM to 6:00 AM) - 0.4:10 (4 manpower) One supervisor over 15 sanitary staff Or Calculation of Workers according to area is One Worker per 250 Square Meter															
V	3. The initial contract period will be for one year; and renewal for further two years (1+1) shall be based on satisfactory performance (Clause 10 Section V) on same terms and conditions with an average increase of cost by 5% every year	3. The initial contract period will be for one year; and renewal for further two years (1+1) shall be based on satisfactory performance (Clause 10 Section V) on same terms and conditions with an average increase of cost by 5% every year On manpower hike 75% of projected value per year to be accepted as minimum wages rates. On 25% of projected value machines, consumables & equipment, hike of 5% per year to be accepted															
70	<table border="1"> <thead> <tr> <th>Score (out of 100)</th> <th>Percentage of Payment to be Reimbursed</th> <th>Action based on Performance score</th> </tr> </thead> <tbody> <tr> <td>0-10</td> <td>No payment</td> <td>Notice and no payment and warning in notice to score more than 60 marks in next month, failure to achieve 60 marks in next month, lead to termination of contract or any other action found fit to be taken by the competent authority</td> </tr> </tbody> </table>	Score (out of 100)	Percentage of Payment to be Reimbursed	Action based on Performance score	0-10	No payment	Notice and no payment and warning in notice to score more than 60 marks in next month, failure to achieve 60 marks in next month, lead to termination of contract or any other action found fit to be taken by the competent authority	<table border="1"> <thead> <tr> <th>Score (out of 100)</th> <th>Percentage of Payment to be Reimbursed</th> <th>Action based on Performance score</th> </tr> </thead> <tbody> <tr> <td>0-10</td> <td>No payment</td> <td>Notice and no payment and warning in notice to score more than 60 marks in next month, failure to achieve 60 marks in next month, lead to termination of contract or any other action found fit to be taken by the competent authority</td> </tr> <tr> <td>11-20</td> <td>20%</td> <td>20% payment, Notice and</td> </tr> </tbody> </table>	Score (out of 100)	Percentage of Payment to be Reimbursed	Action based on Performance score	0-10	No payment	Notice and no payment and warning in notice to score more than 60 marks in next month, failure to achieve 60 marks in next month, lead to termination of contract or any other action found fit to be taken by the competent authority	11-20	20%	20% payment, Notice and
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	<p>11-20 20%</p>	<p>20% payment, Notice and warning in notice to score more than 60 marks in next month, failure to achieve 60 marks in next month, lead to termination of contract or any other action found fit to be taken by the competent authority</p>	<p>warning in notice to score more than 60 marks in next month, failure to achieve 60 marks in next month, lead to termination of contract or any other action found fit to be taken by the competent authority</p>
	<p>21-40 40%</p>	<p>60% payment deduction, Notice to Service Provider, three such notices lead to termination of contract</p>	<p>60% payment deduction, Notice to Service Provider, three such notices lead to termination of contract</p>
	<p>41-60 60%</p>	<p>40% payment deduction, Warning letter by Hospital authority to Service Provider to improve performance in low scoring area</p>	<p>40% payment deduction, Warning letter by Hospital authority to Service Provider to improve performance in low scoring area</p>
	<p>61-80 80%</p>	<p>20% payment deduction only</p>	<p>20% payment deduction only</p>
	<p>81-100 100%</p>		<p>10% payment deduction only</p>
			<p>91-100 100%</p>
			<p>Feedback will be taken by Service Provider from Patient with the help of Matron/ or Person Nominated by</p>

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		Hospital.
130	6.4 Terms and Conditions of Payment	It is Mandatory Requirement for Service Provider to submit proof of Payment to workers along with Provident Fund and ESI. Service Provider is also required to submit proof of payment to workers Electronically in their account.

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Schedule	Revised hospitals in schedules	Beds	Set of equipment needed per hospital	Total Approximate Hospital Cleaning Area (Sq. Mt.)	Total Approximate Gardening Area(Sq. Mt.)	Bid Security of cluster (INR)	Turnover for cluster (INR)
1	District Combined Hospital-Shikohabad	100	1	6044.92	1500	309702	30970177
	District Hospital (Female)-Firozabad	100	1	4986.39	365.5		
	District Hospital (Female)-Mainpuri	30	1	42878	14379		
	District Hospital (Male)-Mathura	118	1	23495	2400		
	District Hospital (Female)-Mathura	87	1	22625	100		
	Malkahn Singh District Hospital (Male)-Aligarh	334	3	13508.32	526		
	M.L.G. Government Hospital(Female)-Aligarh	110	1	1970	100		
	District Hospital (Male)-Etah	117	1	6719.86	100		
	District Hospital (Female)-Etah	34	1	1872.91	100		
	Bagla Civil Hospital-Mahamayanagar	76	1	35800	3620		
	Sindhari Female Hospital-Mahamayanagar	30	1	19939.02	914.63		
	M.DH. T.B. Hospital-Mahamayanagar	30	1	10885	4916.45		
	District Combined Hospital-Kasganj	30	1	2198	100		
2	Government T.B. Hospital-Allahabad	152	1	4657.4	3157.8	379117	37911745
	Moti Lal Nehru Hospital-Allahabad	166	2	7386.77	130		
	M.D.I. Eye Hospital-Allahabad	88	1	7015	252		
	District Hospital (Female)-Fatehpur	162	2	7779	300		
	District Combined Hospital-Kaushambi	100	1	3680	500		
	District Hospital (Male)-Pratapgarh	190	2	15650	305		
	District Hospital (Female)-Pratapgarh	62	1	6277.05	100		
	District Hospital (Female)-Banda	34	1	2904.34	400		
	District Hospital, Karvi,Chitrakoot	100	1	8579.53	100		
	District Hospital (Female)-Hamirpur	30	1	4925.46	123.25		
	District Combined Hospital-Mahoba	70	1	8500	100		

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	District Hospital (Female)-Mahoba	30	1	1465.84	100		
	District Hospital (Female)-Mirzapur	62	1	65555	1850		
	Maharaja Chetsingh Hospital, Gyanpur, Sant Ravidas Nagar	100	1	4000	400		
	M.B.S. Hospital, Bhadohi	30	1	4991	1000		
	District Combined Hospital-Sonbhadra	100	1	5999	1000		
3	District Hospital (Female)-Bahraich	92	1	8974	225	281833	28183328
	District Memorial Hospital-Balrampur	112	1	6465	1200		
	District Hospital (Female)-Balrampur	30	1	9740	1000		
	District Combined Hospital-Balrampur	100	1	11320	450		
	District Hospital (Female)-Gonda	134	1	4000	360		
	Combined Hospital-Shrawasti	100	1	21612.5	2000		
	Combined Hospital-Chatrapati Sahuji Maharajnagar	100	1	12156	16208		
	District Hospital (Male)-Barabanki	140	1	13235	2500		
	District Hospital (Female)-Barabanki	63	1	3865	100		
	District Hospital (Female)-Faizabad	168	2	4893.52	147.47		
	District Hospital (Female)-Sultanpur	82	1	3775.73	100		
4	District Hospital (Female)-Moradabad	92	1	5546.4	1205.9	310730	31073049
	District Hospital (Female)-Rampur	50	1	4129.28	100		
	Combined Hospital-Sambhal	100	1	10294	5200		
	District Hospital (Female)-Bareilly	114	1	3442.63	287		
	Mental Hospital, Bareilly	300	3	12855	1220		
	District Hospital (Female)-Badaun	114	1	5789.82	369.65		
	District Hospital (Male)-Piliphit	130	1	22615	4550		
	District Hospital (Female)-Piliphit	70	1	16732	1325		
	District Hospital (Male)-Shahjahanpur	204	2	19814.35	1000		
	District Hospital (Female)-Shahjahanpur	100	1	13653	650		
5	District Hospital (Male)-Basti	300	3	16138.53	570	400437	40043748
	V.R.T. Kuwari Female Hospital-Basti	125	1	20236.88	100		
	District T.B. Hospital-Basti	108	1	2593	3040		
	District Combined Hospital-Santkabirnagar	30	1	12934.01	2165		
	District Combined Hospital-Sidharthnagar	64	1	30389	2000		
	District Hospital (Male)-Ballia	176	2	14577	1080		
	District Hospital (Female)-Ballia	65	1	3639.51	100		
	District Combined Hospital-Mau	70	1	7202	1302		
	District Hospital (Female)-Mau	30	1	1496	100		

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	District Hospital (Male)-Deoria	230	2	13301	24125		
	District Hospital (Female)-Deoria	94	1	8566	3228		
	District Hospital (Female)-Gorakhpur	200	2	7124.45	137.4		
	District Combined Hospital-Maharajganj	100	1	12156	16208		
6	District Hospital (Male)-Jalaun(Orai)	183	2	14814	110	346696	34669627
	District Hospital (Female)-Jalaun(Orai)	60	1	2749	500		
	District Hospital (Female)-Jhansi	47	1	798	100		
	Manyawar Kanshiram Combined Hospital-Lalitpur	140	1	21905.18	1360		
	District Hospital (Female)-Lalitpur	60	1	6107	2099		
	Combined Hospital-Auraiyya	50	1	3000	100		
	District Hospital-Auraiyya	100	1	23200	16080		
	Dr. B. R. Ambedekar Hospital(Female)-Etawah	43	1	1672.25	111.5		
	T.B. Hospital-Etawah	60	1	23000	22000		
	Dr. Ram Manohar Lohia (Male)Hospital-Farrukhabad	200	2	26179.58	140		
	District (Female) Hospital-Farrukhabad	100	1	13702.38	250.65		
	District Combined Hospital,Akbarpur-Kanpur Dehat	70	1	7083.79	3117		
	District (Female) Hospital-Kanpur Dehat	30	1	3322.05	431		
	Kanshiram Combined Hospital,Ramadevi, Kanpur	70	1	7703.58	100		
District Combined Hospital, Chhibramau-Kannauj	100	1	7325	2000			
7	District Hospital (Male)-Hardoi	210	2	2325	100	469381	46938082
	District Hospital (Male)-Lakhimpur Khiri	167	2		100		
	District Hospital (Female)-Lakhimpur Khiri	52	1		100		
	Dr. Ram Manohar LohiaCombined Hospital-Lucknow	481	4	33312	300		
	B.R.D. Combined Hospital,Mahanagar, Lucknow	60	1	111.4	100		
	T.B. Hospital, Thakurganj-Lucknow	175	2	8940	1500		
	Ram Sagar Mishra Combined Hospital, BKT-Lucknow	100	1	3038	1500		
	District Hospital (Male)-Raibareilly	266	3	30110	1220		

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	District Hospital (Male)-Sitapur	213	2	10763	320		
	District Hospital (Female)-Sitapur	132	1	1420	140		
	Umashankar Dixit District Hospital-Unnao	110	1	12143.54	670		
8	Combined Hospital-Bagpat	30	1	3300	1600	297251	29725077
	Combined Hospital-Sikandrabad	50	1	11427	1200		
	K.M.C. Female Hospital-Bulandshahar	100	1	22878	1000		
	S.S.M.J. Combined Hospital-Khurja, Bulandshahar	68	1	14255	3000		
	Babu B.D. Gupta DistrictHospital-Bulandshahar	177	2	41136.6	2000		
	MMG Female Hospital-Ghaziabad	68	1	1987	150		
	Combined Hospital, Sanjaynagar-Ghaziabad	100	1	11157	1550		
	District Combined Hospital-Amroha	100	1	12002.25	3000		
	District Combined Hospital-Bijnor	169	2	7216.35	1685		
	District Hospital (Female)-Bijnor	75	1		100		
	District Hospital (Male)-Muzaffarnagar	172	2	8468.18	582		
	T.B. Sanatorium-Saharanpur	60	1	5150	2500		
9	Pt. K.P. Tripathi Combined Hospital-Chandauli	100	1	11287.5	500	333819	33381935
	Combined Hospital, Chakia,Chandauli	100	1	5982	425		
	District Hospital (Male)-Ghazipur	150	1	2792.76	100		
	District Hospital (Female)-Ghazipur	150	1	5061	100		
	District Hospital (Female)-Jaunpur	110	1	2800	100		
	T.B. Hospital-Jaunpur	48	1	902.25	330		
	Lal Bahadur Shahtri Hospital Ramnagar, Varanasi	153	1	29049	186		
	Mental Hospital-Varanasi	331	3	64245	45265		
	District Hospital (Female)-Varanasi	210	2	21395	100		