REQUEST FOR EXPRESSION OF INTEREST
FOR
HIRING AN AGENCY TO PROVIDE CONSULTANCY & ASSOCIATED SERVICES FOR STATE-WIDE INTEGRATED HEALTH MANAGEMENT INFORMATION SYSTEM IN THE DEPARTMENT OF MEDICAL, HEALTH AND FAMILY WELFARE, GOVERNMENT OF UTTAR PRADESH UNDER UTTAR PRADESH HEALTH SYSTEMS STRENGTHENING PROJECT

INDIA
UTTAR PRADESH HEALTH SYSTEMS STRENGTHENING PROJECT (UPHSSP)
IDA Credit Number: 5033-IN

ASSIGNMENT TITLE: CONSULTANCY AND ASSOCIATED SERVICES FOR STATE-WIDE INTEGRATED HEALTH MANAGEMENT INFORMATION SYSTEM UNDER UPHSSP

Reference No.: February 28, 2014

The Government of India has received the financing of USD 152 Millions from the World Bank toward the cost of the Uttar Pradesh Health Systems Strengthening Project (UPHSSP) and intends to apply a part of the proceeds for consulting services.

The Govt. of Uttar Pradesh under the department of Medical, Health and Family Welfare is planning to strengthen the service delivery, systems & processes through Data Resource Centre (DRC). DRC will be the central repository of data of the Health sector of the State. The Headquarter of the Directorate is in Lucknow with 18 Divisional Offices. There are 75 CMOs in districts. The State has following health infrastructure: 157 District Hospitals, 773 Block Primary Health Centres/Community Health Centres, 3689 Primary Health Centres, 20621 Sub-centres and 20000 private facilities. The Directorate has 15000 positions of Medical Officers and about 75000 Para-medical & other staff.

Applications being considered for implementation include:
- Health Management Information System (HMIS) from Block level to State/GoI
- Health Geographical Information System
- Hospital Information Management System (HIMS) for District Hospitals
- Personnel Information System
- Central Medicine Stores System and
- Financial Management System.

The scope of work shall be:
- As Is study and define “To be” process, prepare gap analysis report which includes IT infrastructure, manpower, etc.
- Design / develop / implement web / Cloud based Information System
- Design IT infrastructure in Directorate Headquarter and Chief Medical Officers’ Offices and District hospitals
- Based on “To be process” / Gap analysis report re-develop / modify the existing information Systems i.e Personnel Information System and Central Medicine Stores Department and integrate with proposed web / cloud based system
- Deliver training to different level of staff i.e end-users, super users, administrators at Headquarter and pilot locations
- Services based piloting in Directorate of Medical & Health and Directorate of Family Welfare, one Divisional Office, Chief Medical Officers’ Offices and District Hospitals under the Division
- Program Management / operational support for five years.

Interested Consultants should provide information demonstrating that they have the required qualifications, skills, expertise and relevant experience to perform the desired services. The Expression of Interest should include the following information which shall form the part of short listing criteria:
1- Organizational set-up and structure i.e. Company profile, manpower, IT infrastructure, offices in India.
2- Technical team and expertise available with the organization i.e. IT infrastructure design & implementation, Domain specialization (HMIS, HIMS, HGIS, HR, Drug inventory, Finance, MIS for Govt.) and methodology for the proposed assignment
3- Experience of the firm in similar type of assignments relevant to this consultancy, especially in health sector and Government i.e. List of relevant assignments executed with customer name & address, contact details, order value and performance certificates.
4- Size of the consulting organization showing its financial performance and resources i.e. Balance sheet for last three years

The attention of interested Consultants is drawn to paragraph 1.9 of the World Bank’s Guidelines: Selection and Employment of Consultants [under IBRD Loans and IDA Credits & Grants] by World Bank Borrowers, January 2011 (“Consultant Guidelines”), setting forth the World Bank’s policy on conflict of interest.

Consultants may associate with other firms in the form of a consortium to enhance their qualifications.

A Consultant will be selected in accordance with the QCBS method set out in the Consultant Guidelines of the World Bank.

Expressions of interest must be delivered in a written form hard copy as well as soft copy (in PDF as well as word processing format) to the address below by 3:30 PM till 16th April, 2014. Further information can be obtained during office hours.

The Project Director,
Uttar Pradesh Health Systems Strengthening Project (UPHSSP)
Attention: Dr.G.P.Shahi, Additional Project Director
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(Extract from PIP pertaining to DRC as well as is Information about the Health system are attached)